

Position Title: Registered Veterinary Technologist (RVT) – Emergency

Reports to: Lead Emergency RVT

Department: Emergency

Status: Full-time, Permanent

Position Summary

The Emergency Registered Veterinary Technologist (RVT) is empowered and responsible to act as a highly-trained RVT on the clinical floor to set an example of patient care, client care, and teamwork at Pulse Veterinary Specialists & Emergency.

The Emergency RVT will report to the Lead Emergency RVT and work closely with Dr. Abbott, as well as critical care specialists including Dr. Thompson and Dr. Tong, to deliver high level patient care. Read more about our Emergency and Critical Care team here.

The ideal candidate values maintaining a collegial working culture and prioritizes embracing the strategy, commitments, and goals of the organization to deliver high standards of medicine and exceptional patient care.

Duties and Responsibilities

- Performs all technical responsibilities of a RVT including:
 - o Usage and care of medical equipment, as well as sterilization techniques.
 - o Placing IV catheters; calculating drug doses, fluid requirements and CRIs.
 - Understanding anesthesia.
 - Producing radiographs.
 - Performing CPR.
 - Assisting with advanced diagnostic tests including scopes and ultrasounds.
 - Managing hospitalized patients, including working with critical and ICU patients.
 - Performing recovery care and hospitalization treatments to aid the specialty service teams.
- Provides education, home care instructions, and nutritional counseling to customers.
- General supervision of Technologist Assistant (TA) team members.
- Supports management of customer complaints as required in partnership with the Lead Emergency RVT and Hospital Director, interacting with clientele to deescalate, resolve, and/or escalate issues in a timely fashion.
- Maintains practice software including client and patient record management.
- Follows all SOPs to support smooth hospital operations.
- Follows all federal and provincial animal health laws and regulations regarding workplace health and safety.
- Openly and proactively communicates updates to Emergency DVMs, Lead Emergency RVT and other department team members. Prioritize interdepartmental synergy by maintaining open lines of communication with other departments.

Other duties may be assigned as required.

Qualifications

The ideal candidate will have:

Education and Experience

- Animal Health Technology college diploma.
- Previous RVT experience is preferred (preferably in an ER setting).



Knowledge, Skills and Abilities

- Exceptional interpersonal, verbal, and written communication skills.
- Proven active listening and problem-solving skills.
- Understands how to communicate difficult/sensitive information professionally.
- Strong time management and organizational skills including the abilities to plan, coordinate, multitask and prioritize.
- Genuine interest and initiative to help Pulse be the best practice it can be.
- Strong initiative and desire to be an integral key player in the growth and maturation of the Emergency team.
- Intrinsic desire to grow personally and professionally.

Company Benefits

Pulse employees receive:

- Competitive compensation package
- Continuing education benefits
- · Personal pet discounts
- Professional dues
- Uniform allowance
- Shift differential (where applicable)
- Paid sick days and time off
- Deferred profit-sharing plans
- Opportunities for growth and professional development
- · Access to a diverse team with varied experience and knowledge