

Position Title: Veterinarian – Emergency
Reports to: Medical Director
Department: Emergency
Status: Full-time Permanent (40 hours per week)

Overview

Pulse Veterinary Specialists & Emergency is seeking motivated, team-oriented, and passionate Veterinarians to join our hardworking and growing ER team. To compliment the ER team, we have specialists (or residency-trained veterinarians) in ER & critical care, surgery, internal medicine, radiology, neurology, ophthalmology, cardiology and dentistry/oral surgery.

If you enjoy learning in a fast-paced environment with the opportunity to further your skills and career, this may be the job for you! We offer generous salaries, personal pet discounts, paid dues, CE/uniform allowances and benefits to successful candidates.

Our goal is to promote a healthy working environment centered around high standards of medicine and exceptional patient care. Come feel the difference when you are truly part of the family in Alberta's only private referral hospital.

Position Summary

The Emergency (ER) Veterinarian is responsible for delivering high-level medical care to our patients, providing exceptional customer service to pet owners, and setting an example of teamwork at Pulse Veterinary Specialists & Emergency through professionalism.

The ER Veterinarian will report to the Medical Director and the Emergency and Critical Care Specialists, and have regular collaboration with colleagues: ER Veterinarians, Lead ER RVT, Hospital Manager and Assistant Hospital Manager.

The ideal candidate will bring a positive attitude and a strong work ethic. Interested Veterinarians will possess an internal desire to take their career to the next level by taking advantage of the environment that Pulse Veterinary Specialists & Emergency offers: varied and unique caseload, advanced diagnostics, exposure to experienced colleagues (Veterinarians and RVTs) and Specialists.

Duties and Responsibilities

- Performs all technical responsibilities of a Registered Veterinarian including:
 - Comprehensive patient work-up:
 - Obtaining history, performing physical examinations, ordering and interpreting diagnostics, make treatment recommendations.
 - Perform SOAPs, and document all communication
 - Complete medical records and correspondence by the end of each day.
 - Communicate with owners regarding their pet's concern, respond to client calls/emails in a timely manner.
 - Prepare discharge notes, and schedule discharge appointments.
 - Follow procedures to ensure medical files are transmitted to the primary care Veterinarian.
 - Understand the fundamentals of emergency procedures (CPR, intubation, FAST scan, etc.), work with the team to expand and grow to become proficient in emergency procedures.
 - Provide accurate estimate invoices and clearly communicate financial information with owners.
 - Follow hospital guidelines for client payment policies.

- General oversight and supervision of Emergency RVT, TA and Reception staff.
- Engages with Lead ER RVT to ensure the department is efficiently staffed and supported.
- Identify problems and facilitate solutions to ensure smooth operations within the hospital.
- Collaborates with Hospital Manager, Assistant Hospital Manager, Lead ER RVT, and Human Resources on employee matters within the Emergency team including: performance management, conflict resolution, and recruitment and hiring efforts.
- Follows all SOPs to support smooth hospital operations.
- Follows all federal and provincial animal health laws and regulations regarding workplace health and safety.
- Ensure all requirements for maintaining a veterinary licence in good standing

Other duties may be assigned as required.

Qualifications

The ideal candidate will have:

Education and Experience

- Veterinarian degree (DVM) from accredited college or university.
- Active veterinary license in good standing or eligible for registration with the ABVMA.
- 2 years of veterinary experience is preferred, but not mandatory.

Knowledge, Skills and Abilities

- Familiar with emergency procedures and diagnostics specific to a specialty emergency hospital.
- Possess and expresses a genuine love for animals
- Exceptional empathetic client service skills.
- Ability to respond quickly and remain calm in stressful situations.
- Understands how to communicate difficult/sensitive information professionally.
- Aptitude for making clients feel comfortable is valued.
- Strong interpersonal, verbal, and written communication skills.
- Proven active listening and problem-solving skills.
- Strong time management and attention to detail skills.
- Demonstrated ability to mentor staff and promote teamwork.
- Genuine interest and initiative to help Pulse be the best practice it can be.
- Strong initiative and desire to be an integral key player in the growth and maturation of the emergency team.
- Intrinsic desire to grow personally and professionally.

Company Benefits

Pulse employees receive:

- Competitive compensation package
- Continuing education benefits
- Personal pet discounts
- Professional dues covered
- Uniform allowance
- Shift differential (where applicable)
- Opportunities for growth and professional development
- Access to a diverse team of specialists and experienced Veterinarians and RVTs