**Position Title: Neurology Technologist Assistant**

**Reports to: Lead Specialty Registered Veterinary Technologist**

**Department: Neurology**

**Status: Full-time Permanent**

**Position Summary**

The Neurology Technologist Assistant (TA) is responsible for supporting our Neurology department with various tasks and treatments, while setting an example of high-level patient care and teamwork at Pulse Veterinary Specialists & Emergency.

The Neurology TA will report to the Lead Specialty Registered Veterinary Technologist (RVT) and will work closely with the Dr. Casey Smith and other team members to deliver exceptional patient care to ensure all feel welcomed and cared for. [Read more about our team and diverse departments here.](https://pulseveterinary.ca/neurology/)

The ideal candidate values maintaining a collegial working culture and prioritizes embracing the strategy, commitments, and goals of the organization.

**Duties and Responsibilities**

* Deliver exceptional patient care.
* Assist Specialty RVTs and Specialty Veterinarians with various tasks and treatments.
* Greet patients and their owners as they arrive and show them to an examining room.
* Provide patient restraint as required during procedures and examinations.
* Clean and maintain treatment rooms and equipment in preparation for procedures.
* Ensure internal and external hospital cleaning schedules are followed.
* Perform inventory management of supplies and pharmaceuticals as required, including ordering, receiving, storage, and handling.
* Feed, bathe, and care for patients who stay overnight in our facility.
* Responsible for surgery room set-up, clean up and quick turnover between procedures.
* Performs decontamination, inspection, assembly, sterilization, and storage of surgical supplies.
* Reports problems or malfunctioning equipment to supervisor
* Ability to work in a fast-paced environment.
* MRI safety training would be required to be completed
* Assist with maintaining practice software including client and patient record management.
* Educate clients about insurance, basic nutrition, home care, and wellness plans as required.
* Openly and proactively communicate updates to Neurology, Specialty Medicine, and management team members.  Prioritize interdepartmental synergy by maintaining open lines of communication with other departments.
* Follow all federal and provincial animal health laws and regulations regarding workplace health and safety.
* Adhere to the hospital’s health and safety policies.

*Other duties may be assigned as required.*

**Qualifications**

The ideal candidate will have:

Education and Experience

* Minimum of 2 years experience working with animals.
* Minimum of 1 year experience working as veterinary assistant preferred (preferably in a specialty department).

Knowledge, Skills and Abilities

* Comfortable working with all animals and with communicating with our patients’ owners.
* Exceptional customer service skills,
* Strong interpersonal, verbal, and written communication skills.
* Ability to adapt to changing situations and remain calm in stressful situations.
* Strong time management and organizational skills, including the ability to carryout tasks independently.
* Proven active listening and problem-solving skills.
* Desire and initiative to continuously improve the practice and grow as a professional.

**Company Benefits**

Pulse employees receive:

* Competitive compensation package
* Continuing education benefits
* Personal pet discounts
* Professional dues
* Uniform allowance
* Shift differential (where applicable)
* Deferred profit-sharing plans
* Opportunities for growth and professional development
* Access to a diverse team with varied experience and knowledge